

KINNEY EVANS, Owner

"We top them all."



ROOFING Inc. • REPAIR • ATTIC INSULATION • SIDING • WINDOWS

Mary Todd Lincoln House 578 W Main St Lexington, KY 40508 Tapersawn Heavy Shakes March 2016

Please rate the following, using the scale:

5-Excellent; 4-Very Good; 3-Good; 2-Needs Improvement; 1-Poor

How happy are you with the project? (5) (4) (3) (2) (1)

Was our salesperson courteous, helpful and knowledgeable? (5) (4) (3) (2) (1)

Did the quality of the project meet your expectations? (5) (4) (3) (2) (1)

How was our overall performance? (5) (4) (3) (2) (1)

Did you get other estimates before deciding on our company? Yes No

Was the installation done in a neat and professional manner? Yes No

Would you recommend our company to your friends and neighbors? Yes No

Was there any damage to the building or grounds (shrubs, windows, etc)

If yes, was it repaired to your satisfaction? Yes No

May we use you on our referral list? Yes No

If yes, how long would you permit 1yr 3yrs 5yrs *As long as Gwon works here*

Was the area around your home cleaned up daily and to your satisfaction? Yes No

If a radio was present, was it at an acceptable level? *N/A No Radio Present* Yes No

Was our work crew polite, courteous and did they live up to your expectations? Yes No

Was there any particular item(s) that you feel we could improve on? No

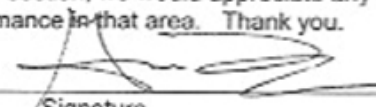
Why did you decide on our company to do your work?

Reputation Warranty Product Features Recommendation

Lowest Price Other *It's complicated*

Comments _____

Please use the reverse side of this page for any additional comments. If you have rated us poorly on any section, we would appreciate any specific comments you might give us to help improve our performance in that area. Thank you.


Signature

3/21/16
Date

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